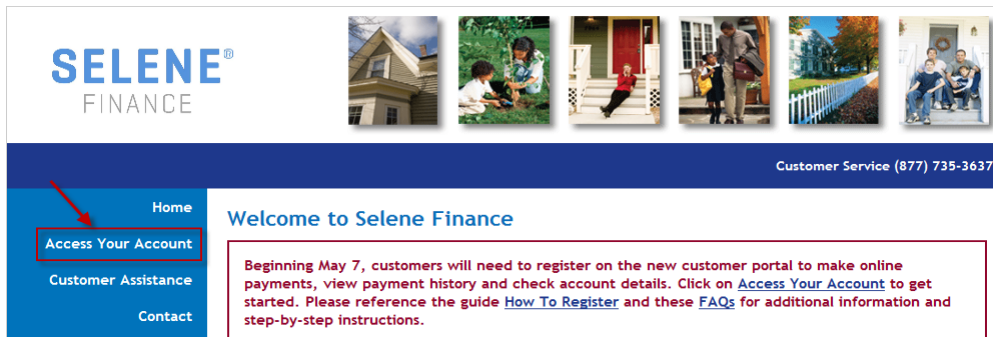


Loan Servicing Account Connect – Year End Communications for Borrowers

- Q. How can I view or download a copy of my 1098/1099-INT online statement?**
- A.** If you are eligible for a paper statement, one will be mailed to you no later than 01/31/2018. You can view or download your 2018 transaction details online in Excel format by following the instructions below:

1. Log on to www.selenefinance.com and click on **Access My Account**.



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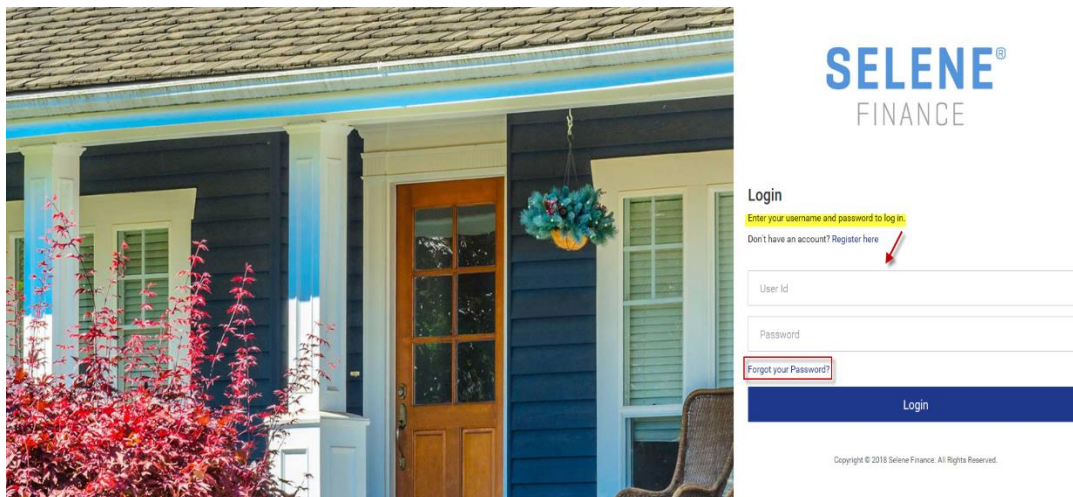
Customer Service (877) 735-3637

Home
Access Your Account
Customer Assistance
Contact

Welcome to Selene Finance

Beginning May 7, customers will need to register on the new customer portal to make online payments, view payment history and check account details. Click on [Access Your Account](#) to get started. Please reference the guide [How To Register](#) and these [FAQs](#) for additional information and step-by-step instructions.

2. Enter your User Id and Password. After successful sign on, you will be directed to the **Account Details** screen. If you need assistance with your account, please contact us at (877) 735-3637, or you can click the ‘forgot your password’ link on the login page to reset your password.



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Login

Enter your username and password to log in.

Don't have an account? Register here

User Id

Password

[Forgot your Password?](#)

Login

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3. Click the **Payment History** from the **Account Details** panel.

The screenshot shows the 'Account Details' panel for a mortgage. On the left, under 'Mortgage', there is a 'Next Payment Amount and Date' of \$773.31 on 01 Jan 2019, and a 'Past Due Amount' of \$773.31 (1 Days Past Due). A 'Pay Now' button is visible. On the right, a list of navigation options includes 'Account Details', 'Payment History' (highlighted in yellow with a red arrow), 'One Time Payment', 'Recurring Payment', 'My Information', and 'Make a Request'. In the center, mortgage details are listed: Remaining Balance: \$101,906.32; Escrow Balance: \$1,212.46; Interest Rate: 4.375%; Original Loan Amount: \$105,009.00; Started: 17 Feb 2017; Term: 360 Months; Maturing: 03/2047; Payment Cycle: Monthly.

4a. Click the arrow next to **Tax and Interest Summary** to see the summary for 2018 Taxes and Interest.

The screenshot shows the 'Payment History' page. At the top, there is a 'Tax and Interest Summary' section with a dropdown arrow, indicated by a red arrow. The summary table shows: Taxes Paid YTD: \$0.00; Taxes Paid Prior Year: \$610.24; Interest Paid YTD: \$0.00; Interest Paid Prior Year: \$7,663.15. Below this is a date range selector for 'From' (02 Oct 2018) and 'To' (02 Jan 2019), with a 'View' button. The main table lists payments with columns for Date, Amount, and Description. The table shows three payments of \$961.77 on 05 Dec 2018, 05 Nov 2018, and 05 Oct 2018. On the right, a navigation menu includes 'Account Details', 'Payment History' (selected), 'One Time Payment', 'Recurring Payment', 'My Information', and 'Make a Request'.

Date	Amount	Description
05 Dec 2018	\$961.77	Payment
05 Nov 2018	\$961.77	Payment
05 Oct 2018	\$961.77	Payment

4b. For more detail, On the **Payment History** screen, click the calendar (under the **Tax and Interest Summary** section) to select the date range you wish to search for in the 'From' and 'To' transaction menu. **Example:** Select the dates, **01 Jan 2018 to 31 Dec 2018**.

Payment History

Your 2018 Annual Tax and Interest information will be available at www.selenefinance.com after 1/2/2019. If you are eligible for a paper statement, one will be mailed to you no later than 01/31/2019.

Tax and Interest Summary

From * 01 Jan 2018 To * 31 Dec 2018 View

Date	Amount	Description	
19 Dec 2018	\$794.28	Payment	+
03 Dec 2018	-\$46.96	Insurance Disbursement	+
21 Nov 2018	\$815.25	Payment	+
02 Nov 2018	-\$46.96	Insurance Disbursement	+
17 Oct 2018	\$773.31	Payment	+
03 Oct 2018	-\$46.96	Insurance Disbursement	+

Account Details

Payment History

One Time Payment

Recurring Payment

My Information

Make a Request

5. Click the Download arrow (near the **Payment History** tab), to download the transaction history and import it in Excel format.

Payment History

Your 2018 Annual Tax and Interest information will be available at www.selenefinance.com after 1/2/2019. If you are eligible for a paper statement, one will be mailed to you no later than 01/31/2019.

Tax and Interest Summary

From * 01 Jan 2018 To * 31 Dec 2018 View

Date	Amount	Description	
19 Dec 2018	\$794.28	Payment	+
03 Dec 2018	-\$46.96	Insurance Disbursement	+
21 Nov 2018	\$815.25	Payment	+
02 Nov 2018	-\$46.96	Insurance Disbursement	+
17 Oct 2018	\$773.31	Payment	+
03 Oct 2018	-\$46.96	Insurance Disbursement	+

Account Details

Payment History

One Time Payment

Recurring Payment

My Information

Make a Request

Click Download Arrow

6. Once you click the download arrow, a message will display at the bottom of the screen asking: **“Do you want save PaymentHistory (6168).csv (1.82KB) from financingaccountconnect.com?”**

Do you want to save **PaymentHistory(6167).csv (1.82 KB)** from **financingaccountconnect.com**?

Save Cancel

